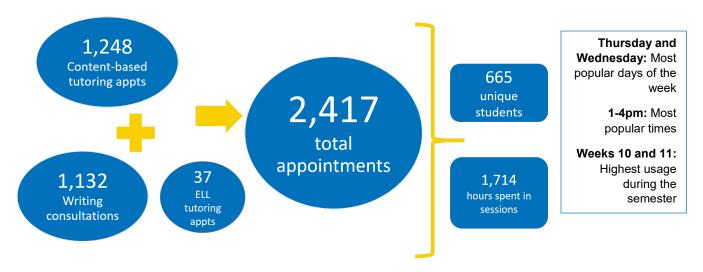
## Tutoring and Writing Center, Olin Library | FA 2019 End of Semester Report

### FA 2019 Usage Data for One-to-One, Scheduled Appointments



#### Courses with 10 content-based tutoring sessions or greater during the semester:

Course	Course name	Number of
number		Appointments
CHM-120	Chemistry I	168
INB-372	Intl Financial Management	166
SPN-201	Intermediate Spanish I	70
BUS-236	Statistics for Business	56
MAT-109	Precalculus Mathematics	56
CHM-220	Organic Chemistry I	49
SPN-101	Elementary Spanish I	45
BIO-121	General Biology II	41
CMS-167	Problem Solving I w/Tpcs	40
LAT-101	Introductory Latin I	27
MGT-320	Entrepreneurial & Corp Finance	24
BUS-233	Micro & Macro Economics	21
CMS-230	Intro to Computer Systems	21
SPN-102	Elementary Spanish II	21
ECO-221	Statistics for Economics	20
PSY-150	Perspectives in Psychology I	20
PSY-250	Stats & Rsch Meth I w/Lab	20
BUS-230	Financial/Managerial Acctg	18
ECO-202	Econ in Historical Perspective	18
MAT-110	Applied Calculus	17
PSY-255	Stats & Rsch Meth II w/Lab	17
RCC-100	Freshman Conference Course	15
CHN-101	Elem Chinese I	14
BIO-316	Ecology	13
MAT-140	Intro to Discrete Mathematics	13
MAT-219	Probability & Statistics	13
MUS-153	Keyboard Harmony 1	13
SPN-210R	Review of Intermediate Spanish	12
MAT-111	Calculus I	10

These courses accounted for 83% of content-based tutoring during the semester.

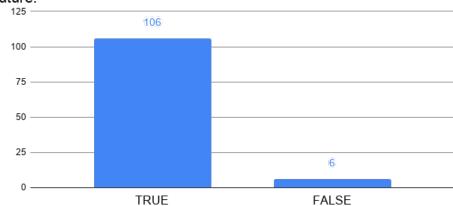
The majority of content-based appointments were for courses in: BIO, BUS, CHM, CHN, CMS, ECO, INB, LAT, MAT, MGT, SPN, and PSY.

Writing Consultations by Appointment "Reason"		
Revising a Draft	706	
Grammar/Mechanics	180	
Planning/Organizing	174	
Citing Sources	37	
Career Docs	30	

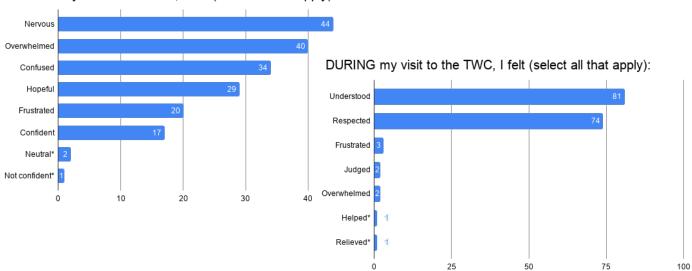
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The 117 responses to our post-visit survey indicate that meeting with a tutor in the TWC was a positive, useful experience for students.

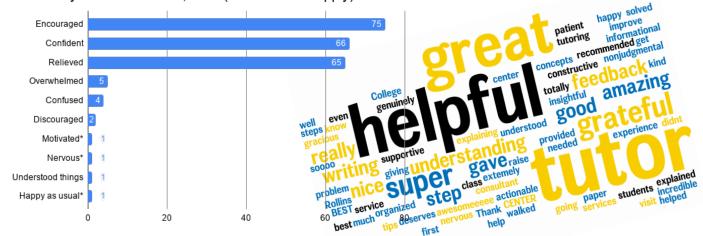
True or False: I learned something during my visit that I will use in the future.



BEFORE my visit to the TWC, I felt (select all that apply):



AFTER my visit to the TWC, I felt (select all that apply):



(Word cloud compiled from responses to the final post-visit survey question: Is there anything else you'd like us to know about your visit?)

# Tutoring and Writing Center, Olin Library | FA 2019 End of Semester Report Additional Data

## **Cancellations**

Total cancellations: 874

Cancellations within 18 hours (marked as no-shows): 238

True no-shows:156

#### **Appointment Requests**

Total appointment requests: 377

Why students submit appointment requests:

- They cannot find an appointment at a time that works for them (the tutor(s) for the course do not have availability when they need or the tutor's schedule is full).
- They are requesting an appointment sooner than 18 hours in advance.
- We do not have a tutor in place for their course.

Writing Consulting appointment requests:	170
Topic	Number of appointment requests
Writing – Revising a Draft	105
Writing – Grammar and Mechanics	28
Writing – Planning/Organizing	24
Writing – Citing Sources	8
Writing – Career Docs	2
English-Language Tutoring	3

Course-Based Tutoring appointment requests (courses with 5 requests or greater over the course		207
of the semester):		Noveles and some states and assure at
Course No.	Course	Number of appointment requests
INB-372	Intl Financial Management	29
BUS-230	Financial/Managerial Accounting	17
CHM-120	Chemistry I	13
SPN-101	Elementary Spanish I	11
BIO-121	General Biology II	8
RCC-100	Freshman Conference Course	7
CHM-220	Organic Chemistry I	6
MGT-320	Entrepreneurial & Corp Finance	6
MAT-109	Precalculus Mathematics	5
MAT-195	Topics in Math	5
PSY-150	Perspectives in Psychology I	5
SPN-201	Intermediate Spanish I	5