

# Olin Library Leading Output Indicators Report, 2013-2014

Indicator	2010-11	2011-12	2012-13	2013-14	Annual Change	% Annual Change
LibQual	N/A	N/A	7.72	N/A	N/A	N/A
Online Searches of Electronic Resources	639,542	494,468	515,448	549,772	34,324	6.66%
Document Views from Electronic Resources	360,807	333,083	374,533	321,018	53,515	14.28%
Document Views from RSO	N/A	27,520	57,686	78,974	21,288	37%
Instruction Sessions	124	112	121	106	15	12%
Reference Queries	4,674	4,038	4,466	3,511	955	21%
SC&A Queries	144	169	933	1146	213	23%
Total Checkouts	58,143	49,262	84,845	70,446	14,399	17%
ILL Borrowing	4,410	4,943	6,477	4,567	1,910	29%
ILL Borrowing Fill	85.90%	85.03%	87.22%	84.46%	2.76%	3.10%
Gate Count	329,155	257,696	313,904	384,131	70,227	22%
Online Visits to Library Site	167,052	134,803	171,856	167,199	4,657	3%
% From Mobile	1.60%	3.27%	2.94%	3.66%	0.72%	24.00%
Online Searches of R- Search	N/A	149,768	180,314	221,121	40,807	23%
% from Mobile	N/A	0.20%	0.07%	0.06%	-0.01%	14.00%