

Olin Library Leading Indicators Report 2011-12 – Outputs

| Indicator | 2008-09 | 2009-10 | 2010-11 | 2011-12 | Annual Change | % Annual Change | Comments |
|--|---------|---------|---------|---------|---------------|-----------------|---|
| LibQual | N/A | 7.64 | N/A | N/A | N/A | N/A | |
| Online Searches of Electronic Resources | 492,141 | 562,542 | 639,542 | 494,468 | -145,074 | -22.68% | Excludes Asia Studies Full-Text, Choice Reviews Online, CIAO Journals, Compustat Research Insight, LatAm Studies Full-Text and Marquis Who's Who. |
| Document Views from Electronic Resources | 273,564 | 344,206 | 360,807 | 333,083 | -27,724 | -7.68% | |
| Document Views from RSO | | | | 27,520 | N/A | N/A | First year data collected. |
| Instruction Sessions | 121 | 118 | 124 | 100 | -24 | -19.35% | |
| Reference Queries | 4,707 | 4,724 | 4,674 | 4,038 | -636 | -13.61% | |
| SC&A Queries | 143 | 124 | 144 | 169 | 25 | 17.36% | |
| Total Checkouts | 49,493 | 61,574 | 58,143 | 49,262 | -8,881 | -15.27% | |
| ILL Borrowing | 3,160 | 3,866 | 4,410 | 4,943 | 533 | 12.09% | 5,813 requests made. |
| ILL Borrowing Fill Rate | 85.00% | 85.60% | 85.90% | 85.03% | -0.87% | -1.01% | |
| Gate Count | 348,158 | 332,305 | 329,155 | 257,696 | -71,459 | -21.71% | Count only taken through May exams. |
| Online Visits to Library Site | | | 167,052 | 134,803 | -32,249 | -19.30% | First year of data 2010-11. |
| % From Mobile Devices | | | 1.60% | 3.27% | 1.67% | 104.19% | First year of data 2010-11. 4,404 visits. |
| Online Searches of R-Search | | | | 149,768 | N/A | N/A | First year data collected. |
| % from Mobile Devices | | | | 0.20% | N/A | N/A | First year data collected. 293 visits. |