

Olin Library Leading Indicators Report 2011-12 – Outputs

Indicator	2008-09	2009-10	2010-11	2011-12	Annual Change	% Annual Change	Comments
LibQual	N/A	7.64	N/A	N/A	N/A	N/A	
Online Searches of Electronic Resources	492,141	562,542	639,542	494,468	-145,074	-22.68%	Excludes Asia Studies Full-Text, Choice Reviews Online, CIAO Journals, Compustat Research Insight, LatAm Studies Full-Text and Marquis Who's Who.
Document Views from Electronic Resources	273,564	344,206	360,807	333,083	-27,724	-7.68%	
Document Views from RSO				27,520	N/A	N/A	First year data collected.
Instruction Sessions	121	118	124	100	-24	-19.35%	
Reference Queries	4,707	4,724	4,674	4,038	-636	-13.61%	
SC&A Queries	143	124	144	169	25	17.36%	
Total Checkouts	49,493	61,574	58,143	49,262	-8,881	-15.27%	
ILL Borrowing	3,160	3,866	4,410	4,943	533	12.09%	5,813 requests made.
ILL Borrowing Fill Rate	85.00%	85.60%	85.90%	85.03%	-0.87%	-1.01%	
Gate Count	348,158	332,305	329,155	257,696	-71,459	-21.71%	Count only taken through May exams.
Online Visits to Library Site			167,052	134,803	-32,249	-19.30%	First year of data 2010-11.
% From Mobile Devices			1.60%	3.27%	1.67%	104.19%	First year of data 2010-11. 4,404 visits.
Online Searches of R-Search				149,768	N/A	N/A	First year data collected.
% from Mobile Devices				0.20%	N/A	N/A	First year data collected. 293 visits.