

Student Dining FAQ

Q: What changes have been made to the Rollins dining plan?

A: The College has converted the Marketplace at Cornell Campus Center from a la carte dining (separate food items) to prix fixe (price fixed) all access dining.

Q: Are other dining locations affected by this change?

A: No, other on-campus dining locations will continue to offer a la carte meals.

Q: Why was this change made?

A: Feedback from students from surveys and numerous conversations, as well as feedback from staff who are attentive to student concerns, have indicated that although there are students who complete the year with balances remaining on their meal plan, a significant portion of students have difficulty fulfilling their dietary requirements within the constraints of our old meal structure and that this is a source of stress and worry for some. With the change to all access dining, students with the on-campus meal plan will be able to enjoy up to 19 meals per week in the Marketplace for the entire year. In addition, they will be able to return for seconds (or thirds) and enjoy access to a greater variety of offerings at each meal all for one price.

Q: What other changes to specific food offerings should I know about?

A: The **deli sandwich station** has moved upstairs to the Marketplace. The Marketplace will now also have a grill; made-to-order burgers, chicken sandwiches and French fries are now available lunch and dinner. **Specialty diets** will be taken care of at a station serving gluten and dairy-free items, as well as vegan and vegetarian meals. Whole grains like quinoa and barley, legumes and two types of rice will always be available. We will offer a **cereal bar** and variety of milk options; whole, 2 percent, fat-free and almond milk will be available during all meals. We will offer a greater variety of ingredients to the **salad bar**; students can now enjoy proteins like tofu, hummus, eggs and beans and more vegetable offerings. Of course, we will continue to offer Buffalo Chicken Salad every Wednesday at lunch! **Sushi** will now be offered in the C-store as a grab-and-go item; made-to-order sushi will be available at Dave's Down Under.

Q: What are the hours of service at and cost of meals at the Marketplace?

A: Monday-Friday

Breakfast:	7:30 a.m. to 10 a.m.	\$6.25
Lunch:	11:30 a.m. to 1:30 p.m.	\$9.25
Dinner:	5:30 p.m. to 8:30 p.m.:	\$10.25

Saturday

Brunch:	9 a.m. to 1:30 p.m.:	\$9.25
Dinner:	5:30 p.m. to 7:30 p.m.:	\$10.25

Sunday

Brunch:	9 a.m. to 1:30 p.m.	\$9.25
Dinner:	5:30 p.m. to 8:30 p.m.	\$10.25

Q: How do I add money to my R-Card?

A: <https://rollinsrcard-sp.blackboard.com/eaccounts/AnonymouseHome.aspx>

Q: Is there anything else I need to know about changes to the Rollins dining plan?

A: Yes. The dining area in the Marketplace is now restricted to individuals who have purchased an all-access meal. Dave's Boathouse is, of course, still available to students to dine, meet, and study with friends. No changes have been made to other dining locations on campus.

Q: What are all the dining locations on campus:

A: Dining locations can be found at: <https://rollinscollege.sodexomyway.com>

Q: Is there a provision to take food out of the Marketplace to eat elsewhere?

A: Yes. Each student enrolled in the dining plan will be issued an environmentally sustainable, re-usable to-go box called OZZI. Students may take meals away and may return the re-usable to-go box in exchange for a clean one. Each student is issued one and only one to-go box. If they are lost or misplaced, students will be charged for the replacement.

Q: How does OZZI work?

A: Rinse or wipe out the container after finishing your meal and bring it to the OZZI machine located outside the Marketplace. Follow directions to insert the dirty container into the machine, and receive a token that can be used on your next meal purchase. You then pick a clean OZZI container for your next meal, and present your token to the cashier. If you do not have a token, you must purchase a container for \$6, plus the cost of your meal.

Q: Where can I use the OZZI container?

A: You can use the single entrée or soup container in any of Sodexo's dining locations.

Q: How does the container get cleaned?

A: Dining Services staff removes dirty containers from the OZZI machine and washes them in a commercial dishwasher.

Q: What if I do not have a token?

A: You will need to purchase an OZZI container for \$6.

Q: What if I lose or damage my container?

A: You will need to purchase a new OZZI container for \$6 to get back in the system.

Q: Can I reuse my container without having it washed by Dining Services?

A: No. For health and safety reasons, only properly cleaned and sanitized containers handled by Dining Services staff can be used in food service areas.

Q: What if I need multiple containers?

A: Every student on the meal plan is given one container for free. You may purchase with your R-Card as many additional containers as you need for \$6 each.

Q: What happens if the OZZI machine is not working?

A: Containers will be available at the Marketplace and at Dave's Boathouse. Bring the container back to exchange it for a clean one or a token.

Q: Why did the College move to this system?

A: The OZZI system is designed to reduce disposable waste through the use of sustainable, reusable containers at dining locations across campus. Also, as mentioned above, the College implemented this new system after considering feedback from students and staff who are attentive to student feedback.

Q: What if I have a meeting in the Rice President's Dining Room or Warden Faculty Dining Room?

A: We will continue to accommodate meetings held in either of those rooms; they will remain reservable on the Event Management System. If you are attending a meeting in these locations, simply tell the cashier at the entrance and they will let you in.

Q: What about themed food days?

A: We will still offer occasional themed food days throughout the year, but participants will need to pay the all-access cost to attend.

Q: Is there only one entry point in Cornell Campus Center?

A: As of right now, yes. Please keep in mind it is the beginning of the semester and we are expecting heavy traffic before people settle into their schedules. With that said, we are looking to establish a second line.

Q: Has the food quality changed?

A: No. While the locations of some food offerings may have changed, food quality and offerings will remain the same. The food is still prepared freshly in front of you.

Q: What if I just want a cup of coffee or a bagel?

A: A la carte options are still available at other dining locations on campus including the Bookmark Café at Olin Library, Dave's, Einstein Bagels at the Bookstore, the Bush Science Center, the Cornell Courtyard Café, and the C-store.